



How to Delegate

DTI survey indicated that the **three great weaknesses of British management** are **lack of communicating**, **not delegating and not training their teams**.

Objectives

You will be able to **outline processes, which enable them to analyse the performance** and specific areas of improvement for individual team members

Audience

This workshop is **dedicated to the skills of delegation and empowerment, whereby team leaders learn how to delegate objectives rather than tasks**.

Duration

This is **one day How to Delegate** course. The course starts at **09:30** and runs until **16:30**. Alternate timings can be arranged upon request. The course can be held on a **date that suits you**.

Location

Our **How to Delegate** course can be run at **our training venue** near **Liverpool Street (London)** or any preferred location in the **UK or Europe**.



How to Delegate Course Outline

Defining Delegation

True Empowerment

Visions and SMART Objectives

Assertiveness and ego states

Communicating and listening

Body language

Negotiating and saying "No"

The seven stages of delegation

Situational leadership

Directing, coaching and supporting



psalltraining.com | info@psalltraining.com | 020 3696 2796