

## Team Leadership

This course is designed to provide team leaders with **basic skills in managing the performance of others.**

The course is highly participative, with theory backed up by **practical examples and skill practices.** Delegates also undertake **performance counselling role-play** and **receive feedback** from their peers and the trainer

### *Objectives*

**Understand the performance management process up to, and including, the performance counselling interview. (see course: Disciplinary Skills for a follow up course)**

### *Audience*

This course is designed for **Team Leaders.**

### *Duration*

This is **one day Team Leadership** course. The course starts at **09:30** and runs until **16:30.** **Alternate timings** can be arranged upon request. The course can be held on a **date that suits you.**

### *Location*

Our **Team Leadership** course can be run at **our training venue near Liverpool Street (London)** or any preferred location in the **UK or Europe.**

## Team Leadership Course Outline

Understand action centred leadership

Set performance objectives and standards for their staff

Distinguish between the two types of feedback, and when they are used

Give and receive effective feedback

Understand and use some basic assertiveness skills

Define the main elements of a performance counselling interview

Undertake and effective performance counselling interview