

# Case Study

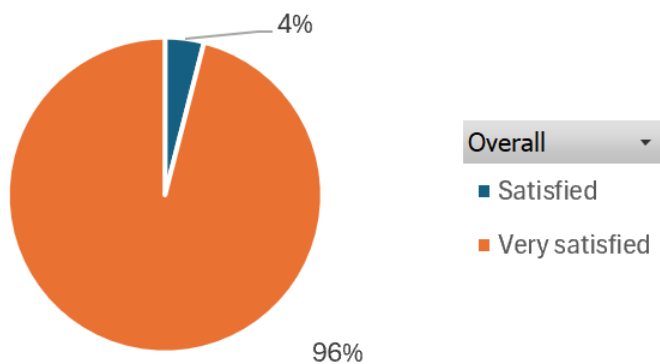
## Case Study: University of Westminster Excel Training by Phoenix Solutions 4 All



### Introduction

The University of Westminster recently engaged Phoenix Solutions 4 All to deliver comprehensive Excel training sessions aimed at enhancing the skill sets of its students. This case study details the successful execution and impact of the training sessions, highlighting the reasons for choosing Phoenix Solutions 4 All, the efficiency of the booking process, the effectiveness of the training delivery, and the overall satisfaction with the project.

How satisfied were you with your course?



### The Training

Type of Training Delivered

Phoenix Solutions 4 All provided a series of Excel training sessions that spanned beginner, intermediate, and advanced levels. These sessions were designed to cater to a wide range of proficiency levels, ensuring that all participants could benefit from the training regardless of their initial skill level.

*"I never thought excel could be fun, the trainer made it so easy and fun to learn and understand the concepts. this session will definitely help me further in my course"*

### Why Phoenix Solutions 4 All?

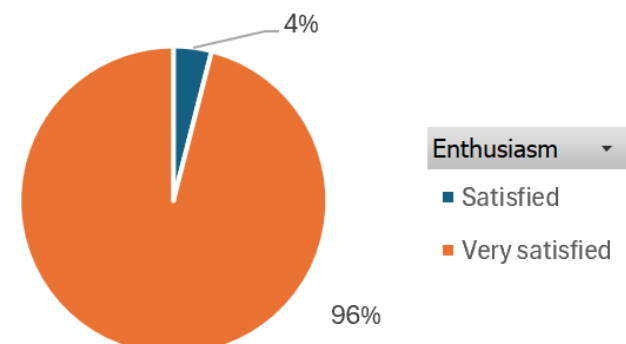
The University of Westminster chose Phoenix Solutions 4 All due to their specialization in Excel training and their proven ability to deliver structured and effective learning experiences. The decision was further influenced by positive reviews from previous clients and the company's capacity to tailor training sessions to the specific needs of the participants.

### Booking Process

#### Efficiency and Ease

The booking process with Phoenix Solutions 4 All was straightforward and efficient. The ease of scheduling and coordinating the training sessions minimized administrative hassle, allowing the university to focus on participant engagement and preparation.

### Trainers Enthusiasm



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### Training Delivery

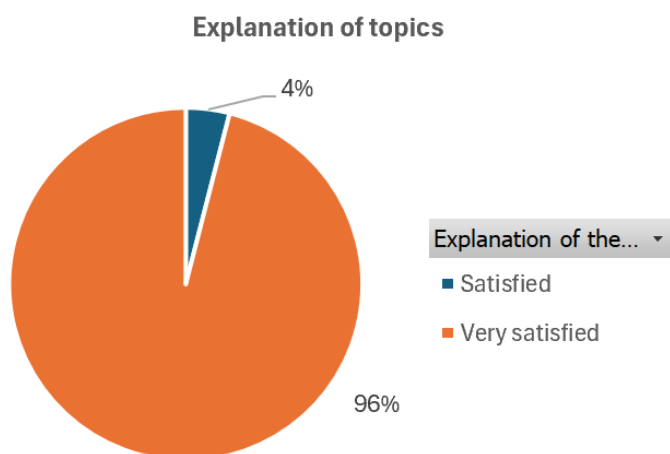
#### Effectiveness and Engagement

The training delivery was highly effective, characterized by clear, hands-on instructions that promoted participant engagement and skill acquisition. The structured approach ensured that complex Excel concepts were conveyed in an easy-to-understand manner, facilitating better learning outcomes.

*"PSALL training has changed my outlook on excel, prior to this course I thought excel was a very difficult, however, after this course I feel very confident in carrying out tasks using excel."*

#### Trainer Competence

The trainers from Phoenix Solutions 4 All were knowledgeable, approachable, and adept at explaining intricate Excel functionalities. Their ability to simplify complex concepts played a crucial role in enhancing the learning experience for the participants.



### Project Delivery

#### Success in Execution

Phoenix Solutions 4 All succeeded in delivering well-structured and interactive training sessions that met the program's goals. The sessions significantly improved the participants' Excel skills,

ensuring that the training objectives were achieved.

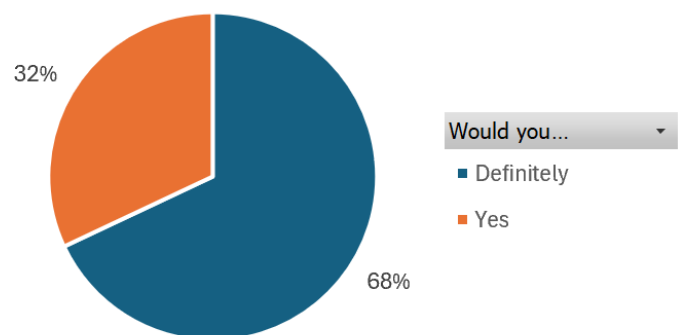
*"Thank you so much for everything you taught us, there is still a lot more to learn about excel but this has helped to open my eyes to the possibilities."*

### Session Suitability

#### Tailored Content and Flexibility

Session suitability was ensured through content tailored to match the skill levels and learning needs of the participants. Phoenix Solutions 4 All demonstrated commendable flexibility with the number of participants, accommodating the unpredictability of student attendance. This adaptable approach resulted in enhanced competency among the participants, ensuring that everyone gained valuable skills from the training.

#### Would you recommend Phoenix training to others?



### Conclusion

The collaboration between the University of Westminster and Phoenix Solutions 4 All for Excel training sessions proved to be highly successful. The university benefited from the expert training, efficient booking process, and tailored content that addressed the specific needs of its participants. The positive feedback and significant improvement in Excel proficiency among the attendees underscored the effectiveness of Phoenix Solutions 4 All's training programs.